



TicketAccess™

Automated beforeUdig enquiry ticket screening, workflow and response management solution.

Members of beforeUdig (BUD) respond to large numbers of asset location enquiries; often requiring valuable time and resources. PelicanCorp provides TicketAccess, a comprehensive automated and exception handling service to directly respond to contractors on your behalf, all within minutes and 24 hours a day - 7 days a week. TicketAccess is a fully featured product which can be either hosted within PelicanCorp's secure cloud environment or installed on premise.



AUTOMATION

Respond based on your existing business rules, allowing for creation of plans, arranging on-site visits and escalation of tickets automatically.



RAPID RESPONSE

Awarded as the fastest and most accurate BUD response service in the industry.



REDUCE COSTS

No manual resources required for BUD response processes, protecting essential infrastructure.



REDUCE DAMAGES

Assess and respond to BUD enquiries quickly and accurately, reducing asset damage incidents.



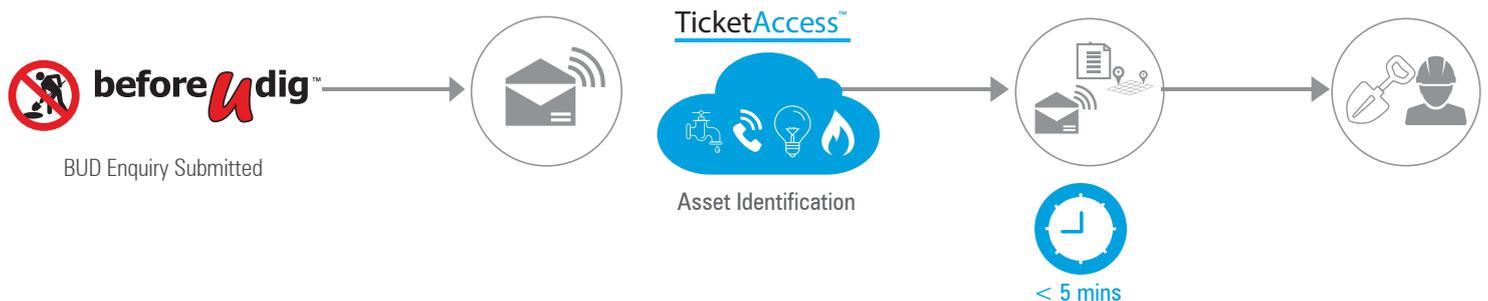
INTEGRATION

Select the GIS integration method that best suits your business and data.



CONFIGURABLE

Configure based on the assets identified within an organisation's GIS and/or information received from BUD.



“Providing fast responses that are now standardised and accurate has resulted in a greater opportunity for Transpower to mitigate the risk of damage to our assets and of potential injury to contractors.”

Wayne Bird – Transpower



AWARD WINNING SOLUTION

Throughout its evolution, TicketAccess has been the winner of the GITA ANZ DYBD High Performance Award for 7 of the past 9 years, for being the fastest and most accurate response system in the industry.



WEB SERVICE INTEGRATION

Maintain your GIS as the single source of truth using the TicketAccess web services integration option. TicketAccess can query your GIS using a Web Feature Service (WFS) to determine the type of response required, followed by a Web Mapping Service (WMS) to create a live and accurate plan response.



CONFIGURABLE WORKFLOWS

TicketAccess uses the information provided in a ticket to determine the type of response necessary. TicketAccess establishes what type of asset is potentially impacted by the work and the work type, communicating instructions for the asset to be protected and for the safety of the excavator.



24:7 24 HOUR RESPONSES

TicketAccess can be installed locally or hosted in a cloud environment managed by PelicanCorp. Our Service Delivery and Operations teams support our customers 24 hours a day, 7 days a week. Systems are monitored using industry best practice tools and our maintenance procedures.



About PelicanCorp

PelicanCorp provides software and services to Utilities, Asset owners and the Before You Dig/One Call industry specifically for the 'Protection of Essential Infrastructure'. Our team has extensive experience working with Utilities, Before You Dig, One Call services and Local Authorities in helping provide efficient end to end software solutions to increase awareness, improve information exchange and to re-engineer processes delivering day to day benefits to the industry as a whole.

Our unique technology platforms are developed through extensive industry knowledge and market experience. We have customers around the world using our platforms, and we use our own PelicanCorp Enterprise (PCE) platform of products to deliver its own services; such as hosted and on-premise Before You Dig ticket and response management systems.

www.pelicancorp.com

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