

## Underground Safety Alliance opts to partner with PelicanCorp to future proof Indiana and Kentucky's One Call operations.

- Indiana - Monday 9th April 2018 –

PelicanCorp, industry leading provider of software and services for the protection of essential infrastructure, today announced they have been awarded the One Call Software as a Service (SaaS) contract for the states of Indiana and Kentucky, in partnership with Underground Safety Alliance (USA811).

After utilizing their existing software for over a decade, the progressive team at USA811 decided to review the One Call offerings available which led them to create a new partnership with PelicanCorp. The decision to adopt the PelicanCorp SaaS OneCallAccess platform was based on its globally proven application, placing them at the forefront of modernized technology within the US 811 One Call industry.

"USA811 are motivated by providing our members and end users the best possible service available. When evaluating the One Call market offerings we consistently look outside the box to review what can make us better. In doing so we don't necessarily look at what is best for today, but what technology will position us best for the future." Said Dan Meiners, Executive Director/COO, USA811.

"After thorough review and evaluation, we deemed PelicanCorp to be a great fit for our organization with both their vision for the future of the One Call industry, proven international experience and a software solution that is going to revolutionize the services provided by both Indiana and Kentucky 811. The technology update will not only future proof USA811 but will be of huge benefit to both the excavating community and out members, providing a superior customer experience" said Dan.

The future of damage prevention lays in supporting advanced technology that can increase the self-service online and mobile ticket entry methods, ensuring those seeking information have the greatest accessibility at all times. PelicanCorp have already commenced works with the USA811 consortium, making sure the configuration of OneCallAccess is suited to the specific needs of both Indiana811 and Kentucky811.

As a fully managed One Call Operation Management solution, OneCallAccess is hosted by PelicanCorp in a high availability cloud environment, managing all One Call tickets via modern web and mobile based technology. OneCallAccess is built using a unique mapping platform enabling the most accurate ticket capture on the market.

"PelicanCorp strive to partner with organisations like Underground Safety Alliance 811 who think outside the box with a progressive attitude towards damage prevention and the supporting One Call technology. We are extremely happy to have been chosen by USA811 to provide both the regions of Indiana and Kentucky the PelicanCorp OneCallAccess solution. Being a truly global provider to the One Call industry allows us to bring the learnings and experiences to the US market space during this time of change" said Duane Rodgers, CEO, PelicanCorp.

For the immediate future it is business as usual for One Call operations across the two states, and the team at USA811 are currently working hard with PelicanCorp to ensure the adoption and transition to the new services is seamless. All members and users of the service will be communicated with well in advance of any changes being put into effect.

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