



Mayberry Excavations automates collation with PlanAccess

MAYBERRY EXCAVATIONS PTY. LTD.

“Protecting our field workers is critical to Mayberry Excavations, so ensuring they have the easiest access to the information they need to work safely is paramount. PlanAccess has ensured not only are we saving time and money, but that our crew have the information they need at all times”

Mayberry Excavations are a metropolitan Melbourne based excavation contracting business. Conducting works with their field crews for over 20 years across Victoria, Mayberry Excavations have been submitting enquiries via the Dial Before You Dig service since its introduction.

Their field crews excavate around all asset types, including both critical and non-critically affected essential infrastructure.

Challenge

Mayberry Excavations were experiencing the burden of a heavy administrative workload due to the efforts required to collate responses from the Dial Before You Dig (DBYD) service. As response numbers increased, Mayberry Excavations were finding the cost of printing plans was escalating, and their teams in the field were not able to be efficient at all times with the traditional method of having printed plans on site. With the resource heavy manual process, Mayberry Excavations realised the need for automatic collation.

Solution

Mayberry Excavations have changed processes with the use of PlanAccess, the cloud based service from PelicanCorp, which successfully automates the collation of responses from DBYD requests into a single job pack for each request.

Outcome

PlanAccess automation has successfully eliminated almost all manual collation of DBYD responses, reducing Mayberry Excavations manual effort, printing overheads and enabling the re-allocation of staff resources efforts. In addition it has achieved greater protection of its staff, and efficiency on site by providing them with the plans required for each project on hand at all times, in a simple and easy to use digital Job Pack.



“The team were amazed when they realised a single job pack on the iPad contained all the plans required, and not only that, they could open plans and actually zoom in! This has ensured our team are operating safer and more efficiently on site.”

Janine Mayberry, Director

Mayberry Excavations are now using PlanAccess, the cloud based service from PelicanCorp, which successfully automates the collation of responses from Dial Before You Dig (DBYD) requests into a single job pack for each request.

A metropolitan Melbourne based excavation contracting business, Mayberry Excavations have been conducting works with their field crews for over 20 years across Victoria.

Prior to subscribing to PlanAccess, Mayberry Excavations administration staff were manually addressing the needs of the field team when grouping their DBYD responses, to ensure workers have the necessary information to safely excavate around underground infrastructure within their job sites.

Janine Mayberry, Director at Mayberry Excavations explains that “the administration team would submit our DBYD requests for asset information and then have to sort through responses and match them to the correctly allocated job.”

The effort involved in this process was a burden, as on average a standard request for information to DBYD returns between 5 to 7 individual plan responses from asset owners and utilities across Victoria. Mayberry Excavations were at the point of putting on a part time staff member to carry the load.

Janine went on to say “we would have to print out a copy of each asset plan or site map, and then order them correctly into job folders for the teams to take out into the field. Not only was it extremely time consuming, but we were spending a considerable amount of money re-stocking supplies, including paper and ink, to print out the plans required.”

After discovering PlanAccess by PelicanCorp, Mayberry

Excavations decided to join the service and automate the collation processes. “I was looking for a solution, trying to come up with something that would make the task easier. PlanAccess was exactly what we were after. With the number of responses only increasing as we process more enquiries with DBYD, the solution came along at the perfect time” said Janine.

Like a majority of contractors within the industry, Mayberry Excavations have a wide range of staff out in the field. “Our team is made up of technology savvy staff, along with more traditional workers who only know the print and paper method for reading plans. With PlanAccess, some staff were unsure about the use of technology in the field, however it has been so easy for them to use that the iPad has quickly replaced bulky folders full of printed files” said Janine.

In addition to the plans being readily available digitally, it also eliminated the previous risk of plans being damaged on site. Janine added that “the teams in the field would often find paper printed plans got easily damaged, marked or ruined on site. The printed plans were never very clear, print quality was low, with small hard to read markings.”

“The team were amazed when they realised a single job pack on the iPad contained all the plans required, and not only that, they could open plans and actually zoom in! They were thrilled. This ability has ensured our team are operating safer and more efficiently on site, saving time,” said Janine.

“Protecting our field workers is critical to Mayberry Excavations, so ensuring they have the easiest access to the information they need to work safely is paramount. PlanAccess has ensured not only are we saving time and money, but that our crew have the information they need at all times,” said Janine.

About PelicanCorp

PelicanCorp provides software and services to Utilities, Asset owners and the Before You Dig/One Call industry specifically for the 'Protection of Essential Infrastructure'. Our team has extensive experience working with Utilities, Before You Dig, One Call services and Local Authorities in helping provide efficient end to end software solutions to increase awareness, improve information exchange and to re-engineer processes delivering day to day benefits to the industry as a whole.

Our unique technology platforms are developed through extensive industry knowledge and market experience. We have customers around the world using our platforms, and we use our own PelicanCorp Enterprise (PCE) platform of products to deliver our own services; such as hosted and on-premise Before You Dig ticket and response management systems.

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