

**2024**  
**CALL BEFORE YOU DIG, INC.**

**ANNUAL**  
**REPORT**



**CBYD CENTER**  
**2040 WHITNEY AVENUE**  
**HAMDEN, CONNECTICUT 06517**

**CALL BEFORE YOU DIG**  
**FOR CONNECTICUT**

**811 or 1-800-922-4455**

Including 24 Hour Emergency Coverage

## CONNECTICUT CALL BEFORE YOU DIG, INC.

In 1967, four major utilities in Bridgeport, CT; Gas, Electric, Telephone and Water, joined in an effort to establish a “One Call Covers All” system, such as the one that was being used in Rochester, NY at that time.

The success of this effort was heard by and duplicated by other (separately owned) utilities in the New Haven and Hartford areas, giving Connecticut three toll-free numbers to call.

There was one utility, however, that was the same in all three areas, The Southern New England Telephone Company. In 1972, The Southern New England Telephone Company hosted an inter-utility statewide meeting, which was attended by 24 utilities. By the end of this meeting, a Statewide One Call System, to be known as the “Connecticut Underground Utility Protection Plan” - CUUPP, was in the planning stages. In April, 1974, the One Call service for Connecticut went into action, using a single toll-free phone number. Extensive publicity campaigns were launched to make this phone call to CUUPP a priority for excavators.

In 1977, the Connecticut legislature enacted Public Act 77-350 ruling that using the *Call Before You Dig* system was mandatory and that it would be supervised by the Public Utilities Regulatory Authority (PURA), formerly known as the Department of Public Utility Control (DPUC). PURA then adopted regulations detailing the obligations of contractors, utilities and the central clearinghouse to be operated by *Call Before You Dig, Inc.*

A tragedy occurred, however, in the small town of Derby, CT. in December of 1985. An excavation incident resulted in a natural gas explosion that claimed the lives of several people in a local area restaurant. By October of 1988, State Lawmakers, in conjunction with the Public Utilities Regulatory Authority, developed and implemented new “*Call Before You Dig*” Regulations (Public Act 87-71) with upgraded enforcement authority for the PURA. The regulations put “teeth” into the existing law in an effort to reduce the number of underground utility damages, and most importantly, to ensure the safety of the general public whenever excavation, demolition or blasting is undertaken.

Today, the success of Connecticut’s *Call Before You Dig* program has grown, and continues to grow to the extent that you will see as you read on through the following pages.....

# TABLE OF CONTENTS

<u>SECTION</u>	<u>PAGE(S)</u>
PRESIDENT'S MESSAGE .....	4
BOARD OF DIRECTORS .....	5 - 6
PURA MESSAGE .....	7
MANAGER'S MESSAGE .....	8
FINANCE REPORT .....	9 - 11
MEMBERSHIP REPORT .....	12
OPERATIONS REPORT .....	13 - 15
DAMAGE PREVENTION and EDUCATION PROGRAM .....	16 - 17
CEUCA REPORT .....	18
PROCLAMATION .....	19

# PRESIDENTS MESSAGE

On January 20, 2023, I was elected President of the CBYD Board of Directors (BOD). This year is my fourteenth year on the BOD representing the Connecticut Department of Transportation (CTDOT). It is an honor and a privilege to serve as President of the BOD. The BOD (including Associate and Emeritus members) is a talented group of people volunteering to represent their respective stakeholder organizations all working together to accomplish the CBYD mission in Connecticut. The BOD Mission Statement is PROVIDING COMMUNICATION AND EDUCATION TO IMPROVE SAFETY WHEN EXCAVATING.

In 2024, the BOD continued to make significant achievements:

- **Design and Survey Ticket** – This format allows Engineer, Planners, and Contractors to determine what utility facilities are registered within proposed project limits. The Design and Survey ticket provides a connection with the respective facility owners enabling the proposed project designers to share the proposed scope of work and request information about the existing underground facilities. This communication sharing tool allows the project designers to develop their project and reduce potential underground conflicts.
- **EducationAccess** – The free online damage prevention training program is self-paced in a format that is easy to navigate, highly engaging, and information rich. During 2024 the BOD continued to encourage our stakeholders throughout the state to take part in this program and gain recognition for their companies and employees.
- **Scholastic Award Committee** – This subcommittee was created to recognize graduating high school students that are planning to enter a construction related career. The subcommittee has been working with the Connecticut Technical Education and Career System to identify worthy recipients. In 2024, 10 students were awarded \$1,000 Scholastic Awards by CBYD to continue their pursuit in their given trade.
- **Board Member Emeritus** – This is a classification of Directors that no longer represents a CBYD member utility. A Director Emeritus is an honorary position appointed as a non-voting member of the BOD. A Director Emeritus acts as an advisor to the BOD, augmenting the board's knowledge and experience. This position allows former BOD members to mentor new members and assist CBYD in fulfilling its mission.
- **Damage Prevention and Education Consultant** – Stephen Rieben continues to be an advocate for the CT CBYD Call Center and a liaison for the BOD. CBYD was fortunate to be able to contract with Stephen as a Damage Prevention and Education Consultant following his retirement in 2023. Stephen conducts in-person CBYD education presentations at various stakeholder's events around CT. He also helps develop public awareness campaigns and attends tradeshow events throughout the state. Stephen, along with Emeritus members, provides new board members with training in CBYD history and the entire operations of our organization.

2025 is shaping up to be another successful year for CBYD, thanks to the dedicated Board members, Emeritus members, Associate members, and PelicanCorp.

Respectfully submitted,

**Derek J. Brown**

President CBYD, Inc.

# BOARD OF DIRECTORS 2024

## OFFICERS

- PRESIDENT** ..... **Derek Brown**  
*Connecticut DOT*
- V.P. - Administration** ..... **Thomas Bashaw**  
*CBYD Emeritus*
- V.P. - Operations** ..... **Christopher Holden**  
*City of Middletown*
- V.P. - Damage Prevention & Education** ..... **David Poore**  
*Norwich Public Utilities*
- SECRETARY** ..... **Terence Shea**  
*Crown Castle*
- ACTING TREASURER** ..... **Robert Dobmeier**
- ASSISTANT TREASURER** ..... **James Tripp**  
*Frontier Communications*

## BOARD OF DIRECTORS

- |   |   |  |
|---|---|--|
| <p><b>Tonya Buddie</b><br/><i>United Illuminating - AVANGRID</i></p> <p><b>Robert Reardon</b><br/><i>Comcast</i></p> <p><b>Aaron Gore</b><br/><i>Regional Water Authority</i></p> <p><b>Mike Kinik</b><br/><i>Iroquois Gas Trans Systems</i></p> <p><b>Sammy Khoudra</b><br/><i>City of Waterbury</i></p> | <p><b>Spencer Sprecker</b><br/><i>Eversource Electric</i></p> <p><b>Brad Franzese</b><br/><i>Enbridge/Spectra Energy</i></p> <p><b>Sebastian Olechowski</b><br/><i>AVANGRID-CNG/SCG</i></p> <p><b>Aaron Szeps</b><br/><i>The Metropolitan District</i></p> <p><b>Christopher Tralli</b><br/><i>Eversource Gas</i></p> | <p><b>Don Guzzetta</b><br/><i>Aquarion Water Company of Connecticut</i></p> <p><b>Wesley Maribito</b><br/><i>Kinder Morgan/Tennessee Gas Pipeline</i></p> <p><b>Luigi DiMonaco</b><br/><i>Greater New Haven WPCA</i></p> |
|---|---|--|

## ASSOCIATES

- |   |   |  |
|---|---|--|
| <p><b>Timothy Arborio</b><br/><i>C. E. U. C. A.</i><br/><i>Charter Oak Utility Constructors, Inc.</i></p> <p><b>Barb Dimauro</b><br/><i>Utility Contractors Association of CT</i></p> <p><b>Ronald Nault, P.E.</b><br/><i>Luchs Consulting Engineering, LLC</i></p> <p><b>Scott Pipicelli</b><br/><i>Travelers Insurance</i></p> <p><b>Don Schubert</b><br/><i>Ct Construction Industries Association</i></p> | <p><b>Karl Baker</b><br/><i>State of Connecticut</i><br/><i>Public Utilities Regulatory Authority</i></p> <p><b>Jeff Perinetti</b><br/><i>CBYD Bookkeeper &amp; Accountant</i></p> <p><b>Daniel Nivison</b><br/><i>State of Connecticut</i><br/><i>Public Utilities Regulatory Authority</i></p> <p><b>Stephen G. Rieben</b><br/><i>Public Awareness</i><br/><i>Consultant</i></p> <p><b>Laura Simkus</b><br/><i>Center Manager</i><br/><i>PelicanCorp One Call</i></p> | <p><b>Anthony Ciriello Jr., P.E.</b><br/><i>SLR Consulting</i></p> <p><b>Sean Morris</b><br/><i>State of Connecticut</i><br/><i>Public Utilities Regulatory Authority</i></p> <p><b>Erin Stavens</b><br/><i>Barber Utilities</i></p> <p><b>Joseph Ryzewski</b><br/><i>Procedural Advisor</i><br/><i>Call Before You Dig, Inc.</i></p> <p><b>Nicole Silcio</b><br/><i>USIC Locating</i></p> |
|---|---|--|

# BOARD OF DIRECTORS 2025

## OFFICERS

<b>PRESIDENT</b> .....	<b>Christopher Tralli</b> <i>Eversource Gas</i>
<b>V.P. - Administration</b> .....	<b>Thomas Bashaw</b> <i>Iroquois Gas Transmission System</i>
<b>V.P. - Operations</b> .....	<b>Mike Kinik</b> <i>Iroquois Gas Trans System</i>
<b>V.P. - Damage Prevention &amp; Education</b> .....	<b>Derek Brown</b> <i>Connecticut DOT</i>
<b>SECRETARY</b> .....	<b>Terence Shea</b> <i>Crown Castle</i>
<b>ACTING TREASURER</b> .....	<b>Robert Dobmeier</b>
<b>ASSISTANT TREASURER</b> .....	<b>James Tripp</b> <i>Frontier Communications</i>

## BOARD OF DIRECTORS

### **Tonya Buddie**

*United Illuminating - AVANGRID*

### **Robert Reardon**

*Comcast*

### **Aaron Gore**

*Regional Water Authority*

### **Dave Poore**

*Norwich Public Utilities*

### **Spencer Sprecker**

*Eversource Electric*

### **Brad Franzese**

*Enbridge/Spectra Energy*

### **Sebastian Olechowski**

*AVANGRID-CNG/SCG*

### **Aaron Szeps**

*The Metropolitan District*

### **Don Guzzetta**

*Aquarion Water Company of Connecticut*

### **Wesley Maribito**

*Kinder Morgan/Tennessee Gas Pipeline*

### **Luigi DiMonaco**

*Greater New Haven WPCA*

### **Sammy Khoudra**

*City of Waterbury*

## ASSOCIATES

### **Timothy Arborio**

*C. E. U. C. A.*

*Charter Oak Utility Constructors, Inc.*

### **Barb Dimauro**

*Utility Contractors Association of CT*

### **Ronald Nault, P.E.**

*Luchs Consulting Engineering, LLC*

### **Scott Pipicelli**

*Travelers Insurance*

### **Don Schubert**

*Ct Construction Industries Association*

### **Karl Baker**

*State of Connecticut*

*Public Utilities Regulatory Authority*

### **Jeff Perinetti**

*CBYD Bookkeeper & Accountant*

### **Daniel Nivison**

*State of Connecticut*

*Public Utilities Regulatory Authority*

### **Stephen G. Rieben**

*PelicanCorp*

*Sr. Vice President Operations*

### **Laura Simkus**

*Center Manager*

*PelicanCorp One Call*

### **Anthony Ciriello Jr., P.E.**

*SLR Consulting*

### **Sean Morris**

*State of Connecticut*

*Public Utilities Regulatory Authority*

### **Erin Stavens**

*Barber Utilities*

### **Joseph Ryzewski**

*Procedural Advisor*

*Call Before You Dig, Inc.*



# STATE OF CONNECTICUT

## PUBLIC UTILITIES REGULATORY AUTHORITY

July 1, 2025

Safeguarding public safety and fostering economic growth in Connecticut are top priorities, emphasizing the critical need to maintain the physical integrity of underground utility facilities during construction and demolition activities. Connecticut's proactive "Call Before You Dig" (CBYD) program serves as a vital tool in promoting both safety and economic development.

During the past year the number of location requests filed with the CBYD Clearinghouse continued to be near record levels, with the Clearinghouse processing over 248,000 requests. In 1977, the General Assembly formalized that work into today's CBYD program, overseen and enforced by the Public Utilities Regulatory Authority (PURA).

The program requires that an excavator request and receive a mark out of underground facilities within an excavation area. The construction industry, public utilities and public safety authorities broadly support the CBYD program. Its effectiveness and concurrent education efforts have reduced the number and severity of excavation damages in the state. The CBYD effort requires constant vigilance, continued education and clear communication. Its enemy, complacency, cannot be tolerated in this critical work.

PURA thanks the Board of Directors of the Connecticut CBYD program for their dedication and work to sustain the commendably high standards and excellent reputation of our state's one-call excavation notification system.

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Marissa Gillett  
Chairman

**10 Franklin Square, New Britain, CT 06051**

An Equal Opportunity Employer  
[www.ct.gov/pura](http://www.ct.gov/pura)

# MANAGER'S MESSAGE

Another successful year has passed for Call Before You Dig, Inc.!

In 2024, the organization seized new opportunities, fostered valuable industry collaborations, and advanced its core mission: to provide communication and education that enhances safety during excavation activities.

In February 2024, CBYD, in partnership with the Connecticut Construction Industry Association, hosted its highly anticipated second annual Underground Safety Conference. Themed "Safety is in Your Hands, Every Dig, Every Time!", the event brought together distinguished leaders from across the damage prevention sector.

Speakers included Stephen Rieben (CBYD Field Liaison), Sean Morris (PURA), Doug Carlson (CEO of NUCA), Ron Peterson (NUCA Board of Directors), Eric Belanger (CT DOT Maintenance Manager), James Chupas (DOT Maintenance Director), and keynote speaker Kayla Wrath (Safety Awareness Solutions). The conference was met with an overwhelmingly positive response, surpassing attendance expectations and solidifying its position as a key event in the industry.

Early in 2024, CBYD proudly launched a new Scholarship Committee, which I had the honor of participating in. This initiative was designed to recognize and support students within the Connecticut Technical High School System (CTECS), offering monetary awards to further their education or kickstart careers in the trades.

Thanks to the collaboration of Brent McCartney (CTECS Education Consultant) and his team, CBYD's EducationAccess online course was integrated into the curriculum for construction-related trades, making its successful completion a requirement for scholarship eligibility.

In June 2024, the committee proudly awarded ten \$1,000 scholarships to outstanding students who excelled in their studies.

Our ongoing efforts to educate excavators about CBYD initiatives continue to thrive, thanks to the unwavering commitment of our exceptional Board of Directors and call center staff. A heartfelt thank you goes to Michele, Teresa, Belinda, Penni, and Doreen for their dedicated support, ensuring CBYD's mission reaches all stakeholders effectively.

In 2024, we saw a modest .17% increase in ticket volume compared to 2023, processing a total of 247,646 tickets, with an impressive 85.7% of those submitted through the web via E-Ticket! As more users transition to online ticket entry, we look forward to even greater growth in 2025.

Stay safe, be well, and always remember to Call Before You Dig!

Respectfully Submitted,

*Laura L. Simkus*

Laura L. Simkus  
Center Manager

# FINANCE REPORT

The Finance Committee's responsibilities include assisting the Treasurer in financial matters affecting Call Before You Dig, Inc. (CBYD). Specific duties include preparing, with the assistance of the Executive Committee and Committee Chairpersons, the annual budget for approval by the Board of Directors, recommending the yearly billing rate schedule, reviewing and acting upon any recommendations of the auditors, and providing oversight of CBYD's insurance policies and financial investments.

The accounting firm of Seward and Monde, CPA's, North Haven, Connecticut, prepares the annual Financial Statement Review for the Corporation. A complete copy of this 2024 year end document is available by written request to Mr. Robert J. Dobmeier, Treasurer, Call Before You Dig, Inc., 2040 Whitney Avenue, Hamden, CT 06517-1025. Seward and Monde are also utilized to render professional advice on accounting matters during the year, as the need might arise, and the preparation of CBYD's annual IRS Form 990 Federal Income Tax return.

In December 2023, CBYD entered into a contract with PelicanCorp One-Call, Inc. to continue to manage the day-to-day operations of the call center for the period of 2024-2028. PelicanCorp provides services, around the globe, for the underground utility damage prevention industry. The CBYD Board of Directors has continued to work with PelicanCorp over the past several years to provide a smooth operation of the call center and its services to member utilities, and we look forward to a strong partnership in the future.

During 2024, the budget continued to provide funding for programs relating to public awareness and education. Among the programs which were continued were advertising spots on local television and radio stations throughout the region and the use of social media. This type of public outreach has been determined to be the most effective use of funds in order to spread the word about CBYD's program throughout the state.

CBYD and the Finance Committee continue to monitor and manage the Civil Penalty Fund that the Public Utilities Regulatory Authority (PURA) set up in 2019, to assist CBYD in paying for certain Public Awareness and Education efforts that both organizations see as fitting. To date, \$543,900 has been deposited into this fund by utilities who incur violations that fit into this category, as deemed by PURA, and there have been 13 commitments for programs to use these funds, which total approximately \$310,092. An uncommitted account balance of \$233,808 is available for future programs that are agreed upon by both CBYD and PURA in 2025.

The annual CBYD budget for 2025 as approved by the Board of Directors in October 2024, and by PURA in December 2024, allowed CBYD to continue to adequately fund many of its ongoing and effective programs. All billable rates remained the same from the previous year (2024) for member utilities, including the main mileage rate of \$4.35/mile/month. The Committee respects the importance of cost containment for our member utilities and continues to consider this as a priority moving forward.

The financial well-being of the corporation has continued to provide its statutory mandated duties and responsibilities, while ensuring the safety of the excavating industry and the residents of Connecticut.

Respectfully submitted,

***Robert J. Dobmeier***

Robert Dobmeier  
CBYD Treasurer

**CALL BEFORE YOU DIG, INC.**  
**STATEMENT of ACTIVITIES**  
**Year Ended December 31, 2024**

(UNAUDITED)

**Revenues:**

Operating	\$ 2,901,179	
Grant revenue	-	
Investment income	37,277	
Unrealized loss on investments	33,052	<u>\$ 2,971,508</u>

**Expenses:**

**Operating:**

Center operations - general	\$ 1,983,842	
Telephone network	26,611	
Teletype circuit	455	
Public awareness	645,673	
Scholarship	10,000	
Repair and maintenance equipment	19,031	
Office supplies and expense	7,038	
Insurance	4,989	
Depreciation	7,003	
Conferences and meetings	10,474	
Personal property tax	2,518	
Miscellaneous	4,712	<u>2,722,346</u>

**Grant**

-

**General and administrative:**

Telephone	\$ 1,224	
Legal and accounting	6,274	
Office supplies and expense	2,100	
Bookkeeping services	19,800	
Insurance	2,241	
Conferences and meetings	36,817	
Personal property tax	369	
Depreciation	1,992	
Bank charges	492	
Miscellaneous	4,896	<u>76,205</u>

Total expenses 2,798,551

Change in net assets without donor restrictions 172,957

**Net assets, beginning** 1,290,507

**Net assets, ending** \$ 1,463,464

# **CALL BEFORE YOU DIG, INC.**

## **2025 BUDGET**

### **REVENUE:**

<b>Operating</b>	<b>\$ 2,733,640.00</b>
<b>Interest/Dividend</b>	<b>12,000.00</b>
<b>Other (R&amp;V, LPP)</b>	<b>1,000.00</b>
<b>Digitizing Service</b>	<b>18,000.00</b>
<b>Total Revenue</b>	<b>\$ 2,764,640.00</b>

### **EXPENSES:**

<b>Center Operations</b>	<b>\$ 2,146,340.00</b>
<b>Public Awareness &amp; Education</b>	<b>610,000.00</b>
<b>Legal and Audit</b>	<b>9,000.00</b>
<b>Digitizing Service</b>	<b>20,000.00</b>
<b>Repair and Maintenance</b>	<b>32,000.00</b>
<b>Office Supplies and Postage</b>	<b>14,000.00</b>
<b>Insurance</b>	<b>8,000.00</b>
<b>Bookkeeping Services</b>	<b>20,400.00</b>
<b>Conferences and Meetings</b>	<b>42,000.00</b>
<b>Personal Property Tax</b>	<b>3,000.00</b>
<b>Miscellaneous/Contingency</b>	<b>13,000.00</b>
<b>Equipment and Furniture</b>	<b>35,000.00</b>
<b>Total Expenses</b>	<b>\$ 2,952,740.00</b>

*Note: This Budget was approved by the PURA under docket #24-09-01, December 2024.  
Projected budget shortfall is covered by prior year carryovers.*

# MEMBERSHIP REPORT

During 2024, the following is *Call Before You Dig's* breakdown of members by type:

## MUNICIPALITY OWNED OR OPERATED ENTITIES:

Storm Drain Only	29
Water Only	18
Sewer Only	45
Combination or All Storm/Water/Sewer Only	45
Any Other than/In addition-to Storm, Water, Sewer	21
	<b>158</b>

## NON-MUNICIPAL OWNERS/OPERATORS OF BURIED FACILITIES:

Water/Sewer/Steam	48
Gas	49
Communications	26
Electric	18
Other/Combination/Private Asset Owners	12
	<b>153</b>

**Total Members      311**

## New Members in 2024 :

DiLeo Gas , Tesla Inc., Suffield Academy & Town of Andover

Respectfully submitted,

*Terence Shea*

Terence Shea, Secretary  
Call Before You Dig, Inc.

## OPERATIONS REPORT

The Operations Committee is responsible for all aspects of the operations that take place at the Call Before You Dig contact center. In addition to administering and monitoring the performance of our vendor, PelicanCorp, under the requirements of our contractual agreement, the committee reviews and evaluates call handling activity reports and on-line ticket request data for the Board of Directors. Any operational changes or technological improvements that are deemed necessary in order to enhance the call center's operation, are brought up and recommended to the Board of Directors, when appropriate.

The major focus of the Operations Committee during 2024 was to work with PURA staff and statewide excavator groups to review current CBYD regulations and make recommendations for possible future regulation changes to the State Statutes that pertain to CBYD {Section 16-345}. The last changes to these regulations were in 2016, and the committee felt it was time to revisit these regulations and update them based on current need and newer technologies. The subcommittee held several meetings throughout the year and kept all stakeholders abreast of the items that were being discussed for revisions or updates. They anticipate coming up with a final list of recommendations that can be forwarded to the Board of Director for further action in the upcoming year.

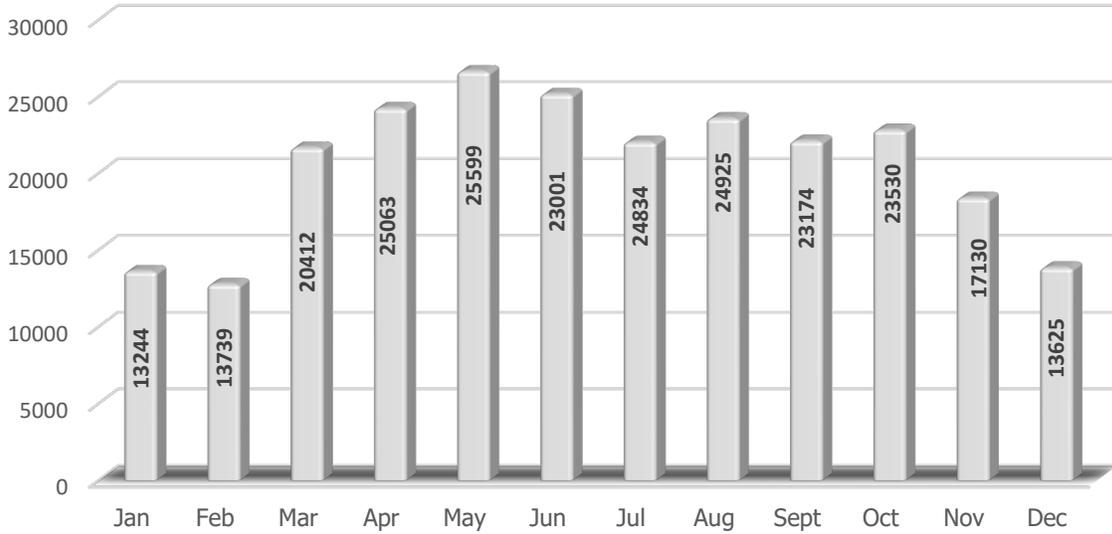
The committee also worked with the Executive Committee and the Board of Director's to continue the Call Before You Dig Scholastic Award, that will be offered to deserving students currently enrolled in all 18 technical high schools throughout the state. A subcommittee was set up at the end of 2023 to establish policies and procedures for this initiative. We believe this opportunity encourages students to be engaged in construction related trades. These awards are vital to many students and families in need of financial aid and this Scholastic Award will create awareness towards CBYD Inc. branding and outreach. This fund gives CBYD Inc. the opportunity to give back to the community as well.

Total location requests for the year were 248,276, a small increase from that in 2023. Of those requests, 82% were processed via the website and an additional 4% were input via mobile devices, accounting for 86% of the call center's total locate request volume. This represents a one percent increase in all ticket requests by the website and mobile devices versus phone-up tickets from the previous year. We anticipate increased use of the internet and mobile ticket requests going forward into 2025 and for that trend to continue in the coming years. The call center also sent out 1,340,203 mark-out transmissions to member utilities, which is a slight decrease from that in 2023.

Respectfully Submitted,

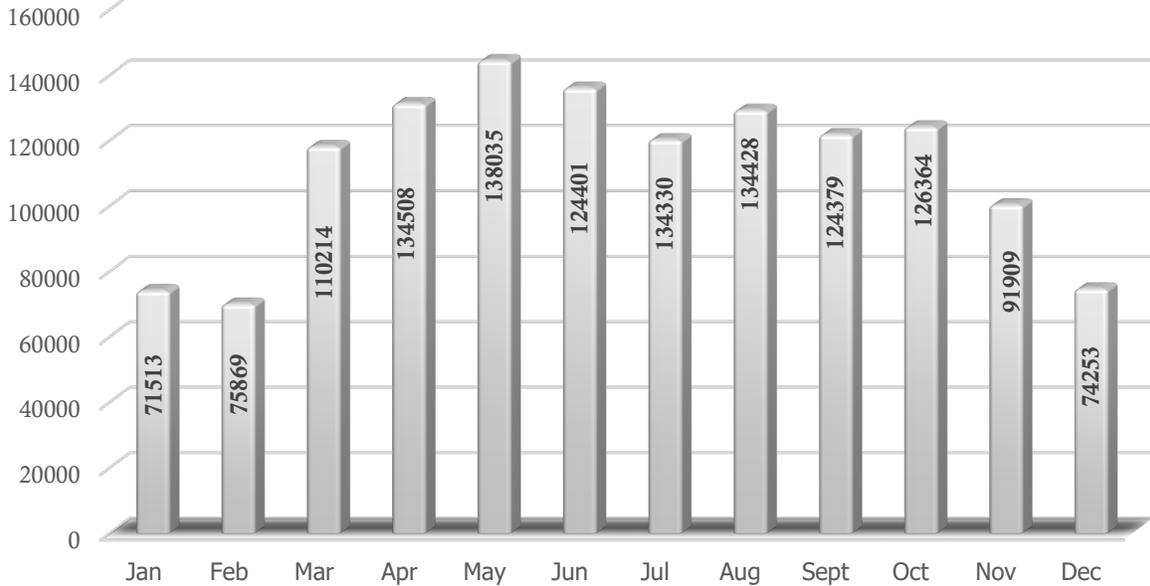
Christopher M. Holden  
V.P. Operations Committee

### Locate Requests by Month - 2024



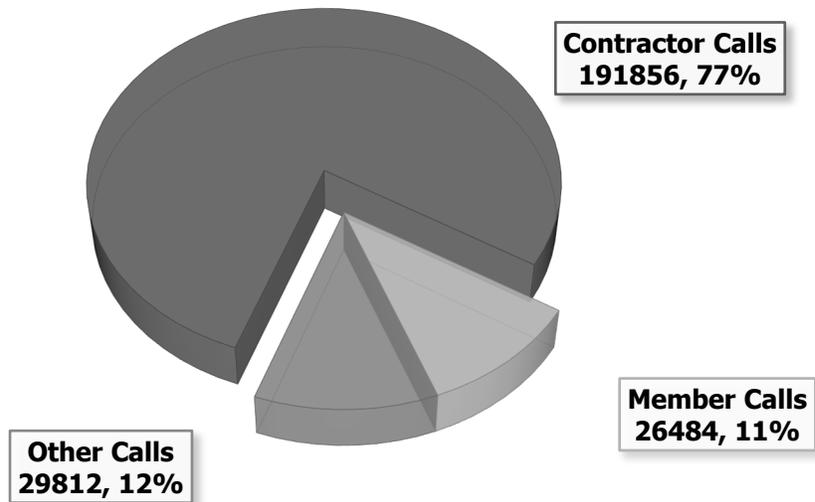
Total 2024 Locate Request – 248,276

### Locate Transmissions by Month - 2024

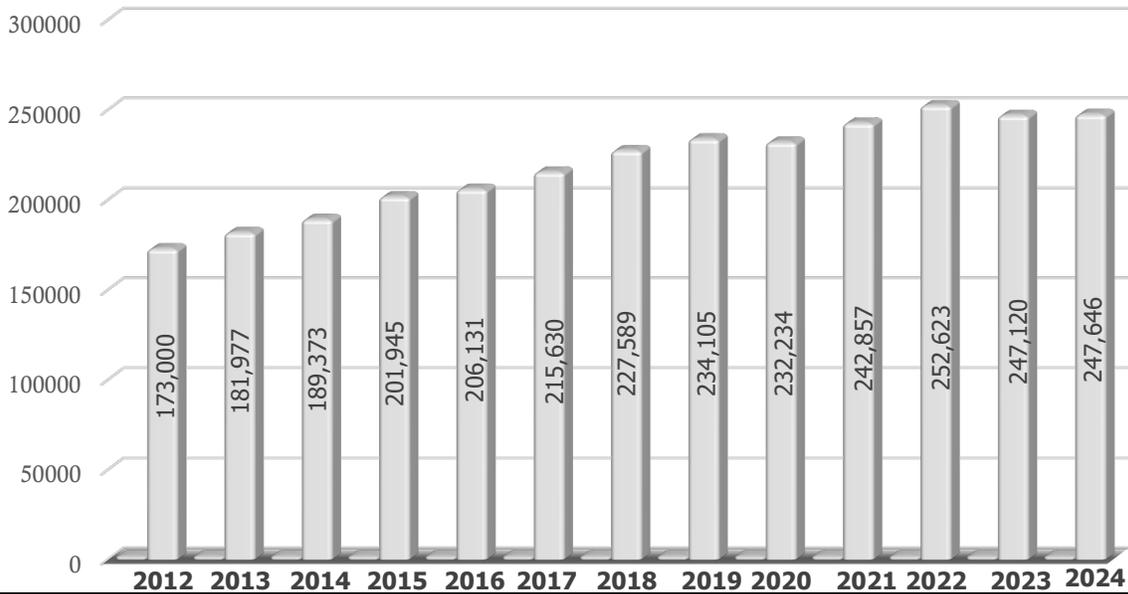


Total 2024 Transmissions – 1,340,203

## LOCATE REQUESTS BY USER GROUP



## LOCATE REQUEST HISTORY BY YEAR



# **DAMAGE PREVENTION and EDUCATION PROGRAM**

“To provide communication and education to improve safety when excavating” This is the CBYD mission. In 2024 CBYD celebrated its 46<sup>th</sup> consecutive year serving the excavating community.

The Damage Prevention and Education Committee for 2024 consisted of the following individuals: Derek Brown (Connecticut Department of Transportation), Luigi DiMonaco (GNHWPCA), Spencer Sprecker (Eversource Electric), David Poore (Norwich Public Utilities), Aaron Szeps (MDC), Aaron Gore (SCCRWA), Tonya Buddie (Avangrid/United Illuminating), Robert Reardon (Comcast) and Sammy Khouadra (Waterbury Water Dept.). Call Center Manager Laura Simkus from PelicanCorp also actively participated to complete the goals and activities that were set forth by the Committee. The total budget for the 2024 Damage Prevention and Education program was \$513,000.

The activities for 2024 included the following:

## **1. Trade/Equipment/Shows**

CBYD participated in the CT RWWA Conference & Expo, CASHO Equipment Show, CGKA Turf and Landscape Conference, Northeast Hardscape Expo, ABC Career Day, UCAC Field Day and CTTEC Career Fairs. We also conducted, with the assistance of CCIA, the second annual “Underground Safety Conference,” on April 23, 2024, which we intend to continue annually.

## **2. Training**

CBYD continued to promote the online Excavator Training certification program. The online program offers superior damage prevention training to the state of Connecticut and provides it in a format that is easy to navigate, highly engaging and pertinent in current practices. In keeping with its mission to provide easily accessible education to improve safety when excavating, the certification program is available in both English and Spanish languages.

## **3. Printed Message**

In 2024 our printed message continued to appear in many forms. Ads promoting the CBYD service appeared in trade publications including magazines, newsletters, and industry journals.

## **4. Listing of the 811 Number and the 1-800 Number**

**Call Before You Dig’s** phone number **1-800-922-4455** can be found in each local telephone directory. The universal dialing code used throughout the United States is **811**. Anyone can contact the CBYD Center either by using **811** or by dialing our **1-800-922-4455** number.

## **5. Broadcasting in 2024 (Television, Radio & Social Media)**

In 2024 with the help of our media consultant (Media Matrix, LLC) television spots were purchased throughout the construction season on Connecticut’s local television stations. These ads were shown as part of the news, sporting events and weather updates. Ads were also broadcast on both AM and FM stations statewide. In addition to Television and Radio, CBYD, with PelicanCorp, expanded its advertising to promote Safe Excavation Practices through multiple Social Media sites.

## **6. Auto Racing Sponsorships**

CBYD continued the Stafford Motor Speedway track sponsorship during 2024. CBYD was the title sponsor for the “CBYD SK Modified Senators Cup” on June 21, 2024 with over 4,000 people in attendance and approximately 1,000 people live streaming the event.

DAMAGE PREVENTION & EDUCATION PROGRAM (CONTINUED...)

7. **Hartford Yard Goats Baseball Sponsorship**

On July 23, 2024, Call Before You Dig sponsored the Yard Goats baseball game and distributed promotional items to attendees. About 6,000 people were in attendance.

8. **One Call Industry Associations and Organizations Participation**

*Call Before You Dig's* Call Center Manager Laura Simkus (PelicanCorp) attended meetings of the Facility Notification Centers Association. Laura participates in the Common Ground Alliance and Excavation Safety Alliance. Laura's active participation in these organizations has kept the Connecticut *CBYD* Center updated on any new industry developments whether on a national or local level.

The Damage Prevention Education Committee understands that damage prevention and education are key components as it relates to preventing underground utility damage. The goal is to continue to evolve the message over time and try different forms of education and awareness when necessary to get the word out. In 2025 the Committee's safety message may take different forms but the concentration on safe excavation will remain the same. CBYD will continue to promote online training and digital marketing. CBYD will continue to recognize and honor those participating in the online Excavator Training certification program. In 2025 CBYD will hold the 3rd annual "Underground Safety Conference" to promote safe excavation practices.

**DIG SAFELY CONNECTICUT, IT'S THE LAW!**

Respectfully submitted,

***Derek J. Brown***

President

CBYD, Inc.

# Connecticut Environmental and Utilities Contractors Association



a division of Connecticut Construction Industries Association  
912 Silas Deane Highway, Wethersfield, CT 06109 P: 860.529.6855  
[www.ctconstruction.org](http://www.ctconstruction.org)



Date: May 13, 2025  
To: Call Before You Dig  
From: Connecticut Environmental & Utilities Contractors Association  
Re: Annual Report for 2024

The Connecticut Environmental and Utilities Contractors Association (CEUCA) represents contractors in the environmental and utilities sectors of the commercial construction industry. CEUCA is a division of the Connecticut Construction Industries Association (CCIA), which is an organization of construction industry associations. CEUCA, and other CCIA divisions rely on our relationship with Call Before You Dig to ensure that our members are fully engaged with the Connecticut dig safe program.

Again, this year, CCIA valued the opportunity to work with the Call Before You Dig Board of Directors to promote, and deliver the 2024 CBYD Annual Underground Safety Conference. We continued to promote Education Access, changes to the OneCallAccess E-ticket system and Damage Access, CBYD month, and 811 day through our communication channels. CCIA introduced CBYD leadership to the program directors for the International Union of Operating Engineers Local 478 Apprenticeship & Training Program and the Laborers International Union of North America Apprenticeship & Training program to encourage them to incorporate the CBYD Education Access program into their training programs and apprenticeship curriculum.

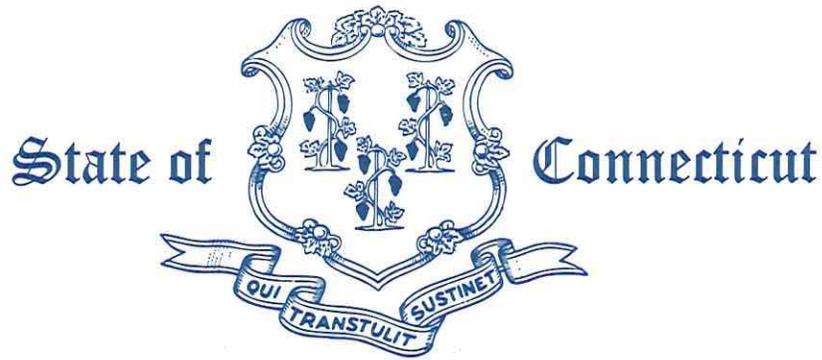
CCIA appreciated the opportunities that emerged for industry to participate and provide their perspective on CBYD programming and initiatives. Early in the year, construction industry members participated with Pelican Corporation's initiative to conduct field worker interviews and product meetings. Throughout the year, the industry participated in the regulations review committee. CCIA continued to ensure that CBYD was featured in ConnStruction magazine, with a follow up on the Annual Underground Safety Conference, and a feature article with the Connecticut Technical Education and Career System.

CBYD consistently invited active industry participation at its Board of Directors Meetings. CBYD participated in the Associated General Contractors of Connecticut and Digger Mixer Fixer Golf outings. CBYD sponsored and attended the CCIA-OSHA-ConnOSHA Safety Alliance Conference. CBYD participated with three major industry associations to support our veteran community. The active participation and sponsorships in industry events afforded CBYD an opportunity to promote awareness with the larger construction community.

Near the close of the year, CBYD and CCIA began exploring a new opportunity to work together. The groups began planning to combine resources to make a significant sponsorship deal with an event that would provide CBYD a higher profile of outreach and public relations.

The construction industry's relationship with CBYD is based with CEUCA. However, the entire membership of the CCIA divisions benefit from CBYD delivering reliable and dependable one-call service. CBYD's partnership, communications, and long-standing commitment to supporting industry programs and initiatives affects a vast number of jobsites and workers, every day.

Respectfully Submitted,  
Connecticut Environmental and Utilities Contractors Association, Inc.



By His Excellency Ned Lamont, Governor: an  
**Official Statement**

*W*HEREAS, damage to underground utility facilities such as pipes, mains, cables and conduits can result in dangerous and costly leaks, as well as fires, explosions or even fatalities that are often preventable; and

*W*HEREAS, created by state statute, Call Before You Dig (CBYD) is a non-profit clearinghouse comprised of owners and operators of underground utility facilities in Connecticut; and

*W*HEREAS, CBYD guards against the accidental digging up of buried facilities whenever excavation – whether by digging, blasting or demolishing – is undertaken in order to protect the public, decrease utility service disruptions, and reduce the high cost of damage repairs; and

*W*HEREAS, the law requires individuals, contractors, utilities and public agencies planning to excavate with mechanized equipment to notify CBYD at least two full working days before digging; and

*W*HEREAS, without any charge to the excavator, CBYD notifies all owners and operators of buried utilities so that all lines, cables, pipes and conduits can be located and marked according to a standard color code; and

*W*HEREAS, CBYD has a proven record of reducing damage to underground facilities, protecting property, and providing for the safety and welfare of both excavators and the general public; now

*T*HEREFORE, I, Ned Lamont, Governor of the State of Connecticut – to encourage all our citizens both to become familiar with CBYD and to notify CBYD by calling 811, or by visiting [www.CBYD.com](http://www.CBYD.com) before excavating anywhere in the state – do hereby officially proclaim the month of April 2025, to be

# **CALL BEFORE YOU DIG MONTH**

in the State of Connecticut.



*Ned Lamont*

GOVERNOR



# PLANNING A PROJECT?

Before you dig, **find out** what facilities are within your planned excavation area, **coordinate** with utility owners and **plan your project safely.**

[Try the Design & Survey Tool](#)

[E-TICKET LOGIN](#) [NEW USERS](#) [UTILITY PORTAL](#) [DESIGN & SURVEY](#) [EXCAVATOR TRAINING](#) [CAPACITACIÓN DE EXCAVADORAS](#)

**248276**  
Tickets In 2024

**1340203**  
Notifications to Utilities

**Call Before You Dig** is a FREE service to anyone excavating within the state of Connecticut. It is the LAW. Call Before You Dig service enables excavators to obtain information on the location of underground utility pipes and cables in the area of the proposed work site. This knowledge will help protect the excavators from harm and the facilities from damage.

Here are some helpful suggestions provided by CGA to make the 811 process more efficient!

Information in this video is general and provided by CGA to serve as suggested best practices. Please note that Pre-Marking or white-lining your dig site is required by law in Connecticut.



## EXCAVATOR



## UTILITY



## HOME OWNER

### Events

Join CBYD's effort to keep Connecticut safe! Visit the CBYD team at an upcoming event. From excavator safety education courses to spreading the Damage Prevention message in the community.

[FIND OUT MORE →](#)

### Testimonial

*"Using the CBYD E-Ticket system has made specifying where our crews are going to work more efficient and cut my time in half when submitting tickets!"*



Ms. Erin Stavens, Barber Utilities, LLC

### 56%

of damages to underground infrastructure results from "insufficient excavations practices". Always contact CBYD before your project starts.

[FIND OUT MORE →](#)

### SUPPORTING ORGANIZATIONS





Our Mission;

***“PROVIDE COMMUNICATION AND EDUCATION TO  
IMPROVE SAFETY WHEN EXCAVATING”***